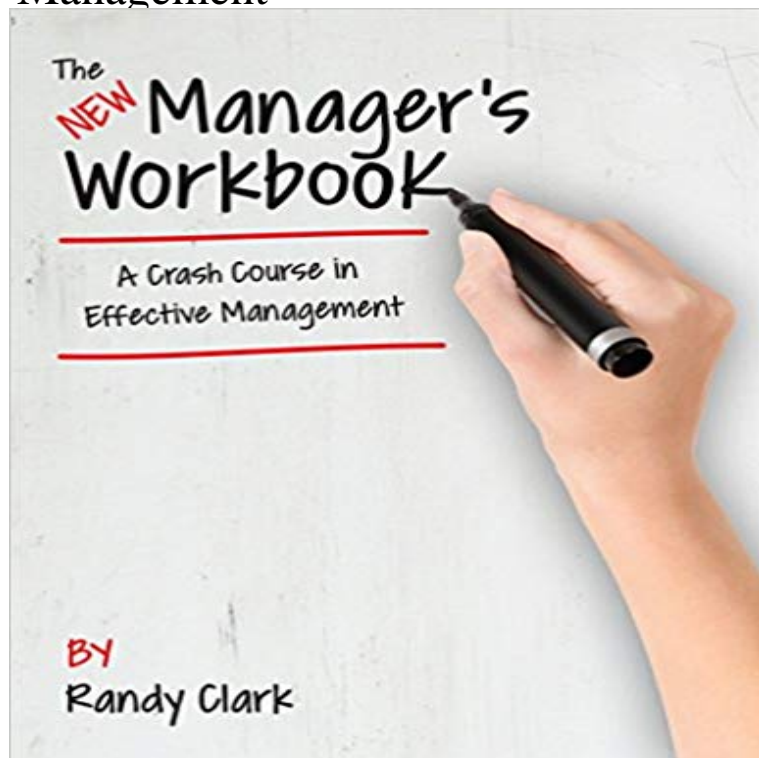


The New Managers Workbook: A Crash Course in Effective Management



The New Managers Workbook: A Crash course in Effective Management is a workbook and guidebook to help new managers navigate the intricacies and pitfalls of being at a position of power over employees. Most everyone has experienced a manager who falls at one extreme or another, from the angry micro-manager to the absentee sure, whatever manager. With decades of managerial experience under his belt, Randy Clark guides you toward that happy middle where good managers live and work. He shows how to deal with the good (hiring, praising, and motivating employees), the bad (navigating silos and dealing with low-quality work), and the ugly (controlling confrontation employees and, if need be, firing them) while keeping your soul intact. The New Managers Workbook is a great gift for anyone about to take a seat for the first time behind the managerial desk.

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